

Letter to the Editor, Edinburgh Evening News,  
12th July 2010



Dear Sir,

I read with disappointment the story 'More tram misery as streets hit by 24-hour utility works' on Monday, 12 July, regarding work which is due to start on Broughton Street this Wednesday.

The details of cabling work due to be carried out by BT over the coming months is misleading at a critical time for us and we are keen to set the record straight for both businesses and residents in the area.

The article makes reference to the cabling work as being on a par with the diversion of water and gas utilities undertaken in the past, when it was necessary to excavate areas of the road surface to access the pipes beneath.

This is not the case. Cabling work is almost completely unobtrusive **and does not require the roads to be dug up**. BT engineers will make use of existing manholes in order to feed the cables along the length of the street and any noise associated with the work will be at an absolute minimum.

In order to reassure the traders and residents in this area we would also stress that Broughton Street will not be closed during this time to accommodate these works.

**Mandy Haeburn-Little,**  
**Director of Customer Services and Communications,**  
**Edinburgh Trams.**